

Jessel Serrano

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JesselSerrano.com

PROFILE

Experience: Database and Web Development for Enterprise Applications

Technical: SQL Server, C#, JavaScript, ASP.NET, MVC

EDUCATION

Bachelor of Science, Software Engineering

Bachelor of Arts, Philosophy

Florida Gulf Coast University, Fort Myers, FL

Magna Cum Laude, May 2015

EXPERIENCE

Software Developer, Telarix, Vienna, VA

Jun 2018 - Jan 2020

- Engaged in Web Application development using C#, ASP.NET, MVC, jQuery, HTML/CSS
- Worked extensively with SQL Server and database development, including writing stored procedures, views, functions, indexes, tables, and views
- Wrote, tested, and deployed code using release management tools to support a large and complex enterprise software for multiple clients
- Worked with agile software development methodologies on a development team and utilized tools such as JIRA, Team Foundation Server, Git, and Microsoft Teams
- Maintained important day-to-day business operation tools, such as coding and maintaining daily team reports, managing JIRA as an Administrator, and resource allocation for timesheets

Product Owner, Telarix, Vienna, VA

Aug 2016 - Jun 2018

- Configured and maintained the daily operational support of JIRA as an Administrator with regards to new and existing business processes, data, and integrations through the implementation of new workflows, screens, and plug-ins
- Coordinated with Developers to assess feasibility and scope of proposed enhancements and identify scheduling pre-requisites and limitations
- Assisted Development with the design/solution on complex challenges and issues relating to core areas of the application
- Coordinated efforts of Sales, Product Management, Implementation Services, Client Support and Engineering teams to ensure technical compliance responses are complete, accurate, and timely
- Translated business needs into functional and system specifications that detail the expected system behavior, usability requirements and use cases
- Provided cross-departmental support related to pre-sales efforts, enhancement testing, trouble ticket resolution and training

Custom Engineer, MD Solutions, Fort Myers, FL

Feb 2015 - Aug 2016

- Utilized Microsoft's SQL Server Reporting Services to create customized reports for clients in the financial industry
- Interfaced with clients directly for quality assurance
- Gained experience in the financial industry and with APX, a portfolio management software
- Gained experience with ETL practices using Microsoft SQL Server Integration Services